

الإسم ..... الرقم .....

أجب عن جميع الأسئلة  
\*ورقة الإمتحان تشتمل على 4 صفحات\*

**Q1: A: define the following**

1- Business processes

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2- Core processes

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3- Supporting processes

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4- Data minning

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5- Online transaction processing

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**B: Write short notes about the following**

1- Online analytical processing

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2- Operation management

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3- quality model

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4- international organization for standardization(ISO)

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5- information quality

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**Q2: A: compare between the following**

1- the adware and the spyware

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2- on-demand computing and grid computing

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3- multidemostic business strategy and global business strategy

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4- Operational systems informational systems

5- Business strategy and functional or operational strategy

**B: used the following sentences to fill the empty area**

Data mining – OLAP tools - Supporting processes – OLAP server - business intelligence - business processes – core processes – warehouses - data mart - globalization.

- 1- .....are the activities that organizations perform in order to reach their business goals
- 2- .....make up the primary activities in the value chain
- 3- ..... like accounting, human resources management, and so on
- 4- .....The processes of gathering the information as well as the information itself
- 5- .....a method companies use to sort and analyze information to better understand their customers, products, markets or any other phase of their business for which data has been captured.
- 6- .....which understands how data is organized in the database and has special functions for analyzing the data.
- 7- .....enable users to analyze different dimensions of data beyond data summary and data aggregations of normal database queries.
- 8- .....which integrate multiple large databases and other information sources into a single repository
- 9- .....is defined as the integration of economies throughout the world.
- 10- .....is a data warehouse that is limited in scope.

**Q3: A- write two from the following**

- 1- information system infrastructure
  - a- \_\_\_\_\_
  - b- \_\_\_\_\_
- 2- methods for managing hardware infrastructure
  - a- \_\_\_\_\_
  - b- \_\_\_\_\_
- 3- examples of open source software
  - a- \_\_\_\_\_
  - b- \_\_\_\_\_
- 4- uses of IP for communication
  - a- \_\_\_\_\_
  - b- \_\_\_\_\_
- 5- data mining techniques
  - a- \_\_\_\_\_
  - b- \_\_\_\_\_

